

<b>Choice Letter: DROP 2008</b>
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**Customer name:**  
**Mailing Address:**

**Customer No: 99999-99999**  
**Effective Date: mm/dd/yy**  
**For Service To: cccccccccccccccccccccc**  
**ccccccccccccccccccccccc**

**Dear cccccccccccc,**

**PPL Electric Utilities Disclosure Statement**

This letter is to tell you that your previous energy supplier will no longer provide service to you. PPL Electric Utilities will now supply your generation and transmission and bill you for that service.

We will begin providing you with energy when your meter is read on or about the date shown above as the "Effective Date." You will receive your first bill showing our generation and transmission charges the following month.

To find more information about PPL Electric Utilities' price for generation and transmission during 2008, please check the chart included with this letter. You can find your rate by checking your PPL bill. Then locate the price for generation and transmission (called the price to compare) for your rate on the chart.

Your actual price to compare will vary depending on your usage. This figure is the average price to compare when choosing an electric generation supplier. This charge, like all other charges that you pay to PPL Electric Utilities, is approved by the Pennsylvania Public Utility Commission (PUC).

Please see the back of this letter for definitions and additional important information concerning the terms and conditions under which PPL Electric Utilities offers generation and transmission service.

If you have any questions about your service from PPL Electric Utilities or this letter, please contact us at 1-800-342-5775 (residential and small commercial customers) or 1-888-220-9991 (large commercial and industrial customers). If you are not satisfied after discussing the information with us, you may call the PUC.

## **Contact Information:**

Provider of Last Resort/ Electric  
Distribution Company:  
PPL Electric Utilities  
827 Hausman Rd.  
Allentown, PA 18104  
1-800-342-5775  
<http://www3.pplweb.com/choice/>

PA Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA, 17105-3265  
Electric Competition Hotline #:  
1-888-782-3228  
[www.puc.state.pa.us/utilitychoice/](http://www.puc.state.pa.us/utilitychoice/)

## **Definitions:**

**Customer Charge:** A monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance, and advanced metering when in use.

**Distribution Charges –** Charges for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**Generation Charges –** Charges for the production of electricity.

**Price to Compare –** The price to compare represents PPL Utilities' price for generation and transmission service for 2008. It is the average price that customers in your rate schedule pay. Your actual price to compare will vary depending on your usage. The price to compare does not include all the charges you will pay for your electric service. You will still pay distribution and other charges each month to PPL Utilities.

**Transmission Charges –** Charges for moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company.

**Transition Charges –** Charges on every customer's bill to cover an electric utility's transition or stranded costs set by the PUC.

## **Notice to Industrial and Commercial Customers:**

PPL Electric Utilities offers its regulated services, including Provider of Last Resort (PLR) service, under the terms of a tariff that is approved by the state PUC. PPL Electric Utilities' tariff establishes a one-year term for services to non-residential customers, including Provider of Last Resort Service. A customer who returns to PPL Electric Utilities for electricity supply after being served by an alternate supplier must remain with PPL Electric Utilities PLR service for a period of one year. During that one-year period, the customer may not purchase electricity from an alternative generation supplier.

For customers that want to purchase supply from an alternative supplier during the one-year stay, a tariff option is available – the Generation Rate Adjustment (GRA). This option gives PPL Electric Utilities customers the option of paying market-based rates for short-term PLR service so they can return to shopping prior to completing the one-year stay. For further information about this tariff option, contact PPL Electric Utilities' Industrial and Commercial Services section at 1-888-220-9991.