

connect



PPL Electric Utilities

March 2011

Refrigerator double bonus with Sears, Best Buy

Recycle the old when you buy new

We're always looking for ways to make it more convenient for you to save energy and money.

We think we've hit the mark again with our new refrigerator partnership with Sears and Best Buy. If you're a PPL Electric Utilities customer who's buying a new ENERGY STAR® refrigerator and looking to recycle that older working residential-size model, you can do both at the same time at these stores.

PPL Electric Utilities E-power program will send you a \$50 rebate for the new refrigerator and a \$35 check for recycling the old refrigerator, and Best Buy or Sears will make arrangements for delivery and pickup. Call 1-877-270-3522 or see a sales representative at Best Buy or Sears.

Your new, more energy-efficient refrigerator will stretch your energy dollar further and you can trust that your old inefficient icebox



how to get in touch

Customer service:
1-800-342-5775
1-800-DIAL PPL
Automated phone lines are open 24 hours a day, seven days a week.

Customer service representatives are available Monday through Friday, 8 a.m. to 5 p.m.
Telecommunications Device for the Deaf: **1-800-231-7288 TTY**

Write to us at:
Connect
827 Hausman Road
Allentown, PA 18104-9392
E-mail us at:
connect@pplweb.com



e-power tip

Programmed for savings

If your home is unoccupied for set periods each day during the week because household members go to work or school, investing in a programmable thermostat could help you save energy and money.

You can save by properly setting the thermostat to reduce heating and cooling needs when no one is home.

E-power® from PPL Electric Utilities can help you purchase a qualifying programmable thermostat with a rebate of up to \$50. Go to www.pplelectric.com/e-power to find out more.

will be recycled properly. PPL Electric Utilities, working with its contractor, JACO Environmental, Inc., makes sure 95 percent of your old unit will be reclaimed for other beneficial uses. Both stores will deliver your old, working refrigerator to JACO's appliance recycling center.

Remember that you always can recycle that energy-hogging refrigerator and receive \$35 reward without using this new program.

Go to www.pplelectric.com/recycle to learn more about appliance recycling and this program. Some restrictions apply.

Life made easier, more energy-efficient

Open doors to Energy Analyzer and more with a myPPL profile

In today's world, being connected online can be an advantage. That's true at PPL Electric Utilities.

About three-quarters of our customers have access to a computer at home or at work, so it's easy to see why half of all our transactions are completed online. Setting up your myPPL profile is the key to unlocking all the benefits of being a PPL Electric Utilities customer.

As soon as you set up your own profile, you'll have access to energy-saving tools, including Energy Analyzer and Bill Analyzer, as well as tools to track daily usage, calculate how much energy your appliances use, find where to purchase energy efficiency products and link to the federal government's ENERGY STAR® site.

If you have an e-mail address and your latest PPL Electric Utilities bill, you're ready to get started. You'll need your account number, due date and amount due.

- First, go to *PPLElectric.com* and click on myPPL.
- Now, click on the Register Today! button in the lower right-hand corner of the screen. You'll be taken to a screen where you'll select a myPPL user name and password.
- Once you do that, we'll send a confirmation e-mail.

When you acknowledge that e-mail, you'll be guided to our myPPL site to complete the process. You'll be able to report power outages, enroll in paperless billing, initiate online or automatic bill payments, enroll in budget billing, view bill statements, and more.

And remember, if you have questions or need help at any step along the way, just call 1-800-DIAL-PPL (1-800-342-5775). We're at your service.



Safety is spelled GFCI

Be sure to use ground-fault circuit interrupters (GFCI) to avoid serious injury from electric shocks.

According to the Electric Safety Foundation International, the devices should be used anywhere water might contact electrical products. That includes places like bathrooms, kitchens and outdoors around swimming pools.

If a GCFI senses a ground fault in an electrical circuit, it interrupts power in time to prevent serious harm.

Go retro to get your E-power rebates

Don't forget: Most E-power rebates are retroactive to July 1, 2009. If you purchased a qualifying appliance or other equipment from that date forward, and you still have your receipts, you can apply for your rebate.

E-power offers rebates and other financial incentives for a wide variety of energy-efficient equipment and programs. There is something for all customers, from residential to institutional. Visit www.pplelectric.com/e-power to find out more.

Saving energy and money is a gift you can give yourself, your family and your home. With the help of E-power, it's easier than ever.