

February 2008

Look for the ENERGY STAR®

Symbol of energy efficiency

If you're in the market for a new TV, refrigerator, computer, DVD player or other appliance, look for the ENERGY STAR®. Products with the ENERGY STAR label use less energy, save money and help protect the environment without sacrificing style or comfort.

Consider these facts from the federal government:

- A home fully equipped with ENERGY STAR qualified products will use about 30 percent less energy than a home equipped with standard products.
- ENERGY STAR products saved consumers more than \$14 billion in 2006.
- If just one in 10 homes used ENERGY STAR qualified appliances, it would have the same effect in reducing greenhouse gases as planting 1.7 million acres of trees.

The ENERGY STAR label can be found on more than 50 different categories of products, including major appliances, office equipment, windows, lighting and home electronics. For more information, visit www.energystar.gov.



e-power tip

If your heating and air-conditioning system is more than 10 years old or struggles to keep you comfortable, now's a good time to have it looked at by a professional contractor.

Replacing your system with a new, high-efficiency ENERGY STAR® qualified model could save you up to 20 percent on heating and cooling costs. Before you buy a new system, be sure to address air leaks in your home and duct system, which may be the real culprits for poor performance.

To estimate how much it may cost to replace your old system and how much you might save, use our energy calculators at www.pplelectric.com. See the "Learning Center" section of our Web site.



how to get in touch

Customer service:
1-800-342-5775
1-800-DIAL PPL
Automated phone lines
are open 24 hours a day,
seven days a week.

Customer service
representatives are available
Monday through Friday,
8 a.m. to 5 p.m.

Telecommunications Device for
 the Deaf: **1-800-231-7288 TTY**

Write to us at:
Connect
827 Hausman Road
Allentown, PA 18104-9392

Visit us on the Internet at:
www.pplelectric.com

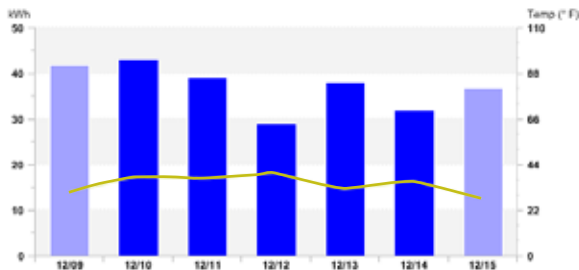
See the difference a day makes

Energy Analyzer allows customers to view daily electricity usage information

Ever wonder how much your electricity use increases when the temperature takes a nose dive? Or the difference doing laundry all day makes?

With our Energy Analyzer at www.pplelectric.com, you can see the effect. The Energy Analyzer lets you view graphs of your electricity usage for each day in a billing period, month or week.

It lets you experiment with changes, like adjusting your thermostat, to see how much energy you can save. You can also use it to build awareness in your family of how activities in the home may affect usage.



On the bottom right of the main Energy Analyzer page, view your average daily use or click "View graphs of my energy use" to see actual daily usage for a given period.

The added information is just one more way our e-power program can give you more details about your electricity use and help you find ways to boost your home's energy efficiency. It's possible because of investments we've made in advanced meters.

To get started on the Energy Analyzer and chart your own course to energy savings, visit www.pplelectric.com and click on the "e" at the bottom of the page.

PPL Electric Utilities is the first major electric utility in Pennsylvania to offer all of its customers the ability to track and display their daily electricity use information.

Phase-in option would help customers manage higher 2010 prices

PPL Electric Utilities has asked the Pennsylvania Public Utility Commission to approve a plan that would give customers the option of gradually adjusting to higher prices for electric generation supply in 2010.

Those higher prices are expected to occur when price controls on the generation supply charge end after 11 years.

The plan would allow customers to make additional payments on their electric bills from mid-2008 through the end of 2009. Those payments, plus a credit for interest paid by PPL Electric Utilities, would be applied to their electric bills in 2010 and 2011, providing a gradual phase-in to the full generation charge starting in 2012.

The plan must first be approved by the PUC.

Earned Income Tax Credit available

Customers who qualify for LIHEAP or our payment assistance programs may also qualify for the Earned Income Tax Credit on their 2007 federal income tax return.

Working families with incomes below \$39,783 and working individuals with incomes under \$14,590 often qualify. The credit can reduce your taxes and could mean a refund.

To learn more, visit www.irs.gov/eitc or call 1-800-829-1040.

Did you know?

You may be eligible for an energy-savings tax credit if you made energy-efficient home improvements in 2007. For more information, visit www.irs.gov.



www.pplelectric.com



PPL Electric Utilities