

February 2009

## 2009 energy-efficiency tax incentives for homeowners

Homeowners who make energy-efficient home improvements in 2009 may be eligible for a one-time federal income tax credit of up to \$500.

Tax credits are available for insulation, replacement windows, non-solar water heaters, exterior doors, metal and asphalt roofs, and certain high-efficiency heating and cooling equipment.

The amount of the tax credit varies depending upon the improvement. Improvements must meet certain energy-efficiency requirements and be placed into service between Jan. 1 and Dec. 31, 2009.

For more information, ask your contractor or visit [www.energystar.gov](http://www.energystar.gov), select "Products" and then click "Tax Credits Under the Energy Bill." For tax purposes, save your receipts and manufacturer's certification statements. Consult with your tax advisor for specifics on what you need to file to claim the tax credit in 2010.

## how to get in touch

**Customer service:**  
**1-800-342-5775**  
**1-800-DIAL PPL**  
**Automated phone lines**  
**are open 24 hours a day,**  
**seven days a week.**

**Customer service**  
**representatives are available**  
**Monday through Friday,**  
**8 a.m. to 5 p.m.**

Telecommunications Device for  
 the Deaf: **1-800-231-7288 TTY**

Write to us at:  
**Connect**  
**827 Hausman Road**  
**Allentown, PA 18104-9392**

Visit us on the Internet at:  
**[www.pplelectric.com](http://www.pplelectric.com)**



## e-power tip

External power adapters are used to power a wide range of home electronics, from computers to cordless phones and MP3 players. These adapters convert AC power from your outlet to DC power used by your electronics. They account for about 11 percent of electricity use nationwide and are often inefficient.

To save energy and help protect the environment, look for home electronics with ENERGY STAR® qualified adapters. These adapters are, on average, about 30 percent more efficient than conventional models. They are often smaller and lighter as well.

To save even more energy and money, unplug your power adapters when not in use or plug them into a power strip and switch off power at the strip.

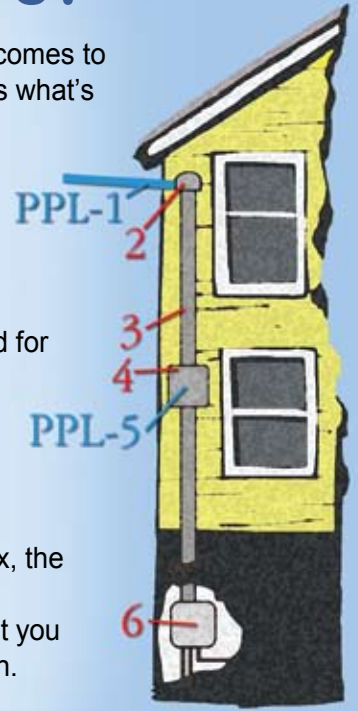
If you are building a new home, you do not qualify for tax credits for these energy-efficiency home improvements. However, all homeowners may be eligible for tax credits on solar, wind and fuel-cell systems placed in service before Dec. 31, 2016.

# What's yours? What's ours?

Customers often ask us what they are responsible for when it comes to their home's electrical system. The diagram to the right illustrates what's yours — numbered in red — and what is our equipment.

- 1. Service drop:** PPL Electric Utilities repairs the wire that runs to your home.
- 2. Point of attachment:** You are responsible for the anchor that attaches the service drop to your home.
- 3. Service entrance cable:** You are responsible for the wire that runs along the outside of your home into the meter, and for the line from the meter to your service panel or fuse box.
- 4. Meter base:** You are responsible for the metal box that houses the meter.
- 5. Meter:** PPL Electric Utilities owns the meter that measures electricity use.
- 6. Service panel or fuse box:** You are responsible for the box, the circuit breakers or fuses, and all of the wiring in your home.

If you plan to repair, replace or upgrade electrical equipment that you are responsible for, please be sure to contact a licensed electrician.



## Home energy audit rebates available

### More certified building analysts added

With energy prices rising, now's the time to make your home more energy-efficient. Have your home's energy use evaluated by a certified building analyst and receive up to \$250 in rebates from PPL Electric Utilities.

Rebates are limited to the first 5,000 PPL Electric Utilities customers who act.

Energy audits show where you can save energy and money and make your home more comfortable. Analysts look at insulation, air infiltration, heating and cooling systems, lighting and appliances. Recommendations are included in a detailed report and prioritized by energy savings.

Single-family homeowners must be PPL Electric Utilities residential customers to receive a rebate and must reside in the home. Audits must be performed by a certified Building Performance Institute building analyst located in PPL Electric Utilities' service territory.

Rebates of \$250 are available for

customers with permanently installed electric heat. Homeowners using other fuels for primary heating can receive a \$100 rebate.

Since we announced the rebate program in November, more certified building analysts have been added. For a complete list, visit our Web site at [www.pplelectric.com](http://www.pplelectric.com) and click on the "e" at the bottom right of the page, or call us at 1-866-941-7313.

## Earned Income Tax Credit available

Customers who qualify for LIHEAP or our payment assistance programs may also qualify for the Earned Income Tax Credit on their 2008 federal income tax return.

Working families with incomes below \$41,646 and working individuals with incomes under \$38,646 often qualify. The credit can reduce your taxes and could mean a refund.

To learn more, visit [www.irs.gov/eitc](http://www.irs.gov/eitc) or call 1-800-829-1040.



PPL Electric Utilities