

September 2008

Coming to a location near you: the e-Power Team

They can't leap tall buildings in a single bound. They don't spin webs. And bats aren't their style.

What PPL's e-Power Team can do, though, is deliver energy-saving tips that help you take greater control over your energy use and save money in the process.

This fall, our e-Power Team will travel to malls and other locations across central and eastern Pennsylvania with energy-saving ideas and a simple message: "You can save. Now's the time."

Learn from the team how PPL's Energy Analyzer can help you evaluate your home's energy use. See how the new "e" Store can help you find energy-efficient items at discount prices. Find out what new options we're planning for customers. Or ask us your energy questions.

With *ppllectric.com*, energy-saving ideas are just a click away. Still, we know sometimes it just helps to have someone to talk to. That's where our e-Power Team comes in.

Watch for us at a location near you, or find out where we'll be next at www.ppllectric.com.



e-power tip

To save energy and money in the kitchen, look for an ENERGY STAR® dishwasher when you make your next purchase.

Scrape — don't rinse — the food off your dishes and avoid soaking or prewashing them unless the food is burned on or dried on.

Wash only full loads and avoid using your dishwasher's "rinse hold" feature for just a few dirty dishes. It uses 3 to 7 gallons of hot water.

In addition, let your dishes air dry, if possible.

Did you know?

The federal government estimates that the typical homeowner could save 20 to 30 percent by making energy-efficiency improvements.

how to get in touch

Customer service:

1-800-342-5775

1-800-DIAL PPL

Automated phone lines are open 24 hours a day, seven days a week.

Customer service

representatives are available Monday through Friday, 8 a.m. to 5 p.m.

Telecommunications Device for the Deaf: **1-800-231-7288 TTY**

Write to us at:

Connect

827 Hausman Road

Allentown, PA 18104-9392

Visit us on the Internet at:

www.ppllectric.com

Efficiency on wheels

New hybrid bucket truck joins fleet

PPL Electric Utilities has added a new fuel-sipping hybrid bucket truck to its fleet. The new truck can run on up to 45 percent less fuel than standard models and is expected to cost less to maintain.

It's part of our ongoing efforts to give greener options a closer look. We've already switched to biodiesel fuel to power many of our service trucks. A mix of diesel fuel and vegetable oil, biodiesel reduces carbon monoxide and other emissions.

We've also switched to automated meters, allowing us to take more than 160 vehicles off the road. Now we no longer go door to door to read meters. The switch has prevented more than 13 million pounds of carbon emissions since 2004.

We're always looking for smarter, better ways to control costs for customers and protect the environment. With 10,000 square miles to cover and fuel costs rising, giving hybrids a closer look makes perfect sense.

Hybrid benefits

- Runs on a combination of battery power and diesel or biodiesel fuel.
- Produces fewer emissions and runs more quietly.
- Allows bucket to be lifted in electric-only mode, without the engine idling.
- Hybrid system assists in slowing the vehicle, extending brake life.

About our fleet

- We log 14 million miles a year — enough to circle the globe more than 550 times.
- We maintain more than 1,300 vehicles, including 485 service trucks.
- Our fuel costs rose more than 50 percent from 2004 to 2007 alone.

“Energy Guide” versus ENERGY STAR®

If you're shopping for a new appliance, be sure to look for the ENERGY STAR®, the symbol of energy efficiency, and be careful not to confuse the “EnergyGuide” with ENERGY STAR.

The federal government requires manufacturers to test all major home appliances for energy use and efficiency. The test results are printed on yellow EnergyGuide labels, which manufacturers display on many appliances.

The EnergyGuide label estimates how much energy the appliance uses, compares its energy use with that of similar products and lists an estimate of the annual operating costs. It provides important information you can use when selecting an appliance.

But the EnergyGuide label does not mean a product meets the federal government's strict standards for energy efficiency. Only appliances with the ENERGY STAR meet this test.

EnergyGuide labels frequently note whether the product is ENERGY STAR qualified. To be sure, though, ask your appliance dealer. And to save electricity without sacrificing comfort, make your next purchase an

ENERGY STAR appliance.

It's not only better for your electric bill, but it's also good for the environment.

ENERGY STAR
appliances use 10 to 50 percent less energy and water than standard models.



www.pplelectric.com