

Dear Customer,

We have received notification from your current electric generation supplier that they will no longer be providing you with electricity supply. This action could happen for one of three reasons:

- 1) **You have chosen a different supplier.** If this is the case, you will stop receiving electricity supply from your current supplier on or about the “effective date” above, and your new supplier will begin providing you with electricity supply.
- 2) **You have chosen to return to PPL Electric Utilities (PPL Electric) as your supplier.** If this is the case, you will stop receiving electricity supply from your current supplier on or about the “effective date” shown above, and PPL Electric will begin providing you with electricity supply.
- 3) **Your current supplier has chosen to no longer provide your electricity supply.** If this is the case, you will stop receiving electricity supply from your current supplier on or about the “effective date” shown above, and PPL Electric will begin providing you with electricity supply. If you do not know the reason your current supplier chose to no longer provide your electricity supply, you should contact that supplier.

PPL Electric will bill you at your applicable service rate. If you do not know which rate applies to your service, you can find this information in the billing details section of your electric bill. Most residential customers, for example, are served under our “RS” rate.

We encourage you to explore all of your options for electric supply. To learn more about electric choice or find supplier offers that may better meet your needs, visit papowerswitch.com or pplelectric.com/choice. You can also contact the Pennsylvania Office of Consumer Advocate at 717-783-5048 or toll-free at 1-800-684-6560 for this information.

If you have any questions, please contact us at 1-800-342-5775. If your account is currently served by our Business Accounts group, please contact us at 1-888-220-9991. Representatives are available to answer your questions from 8 a.m. to 5 p.m. Monday through Friday.

If you are not satisfied after discussing the information with us, you may contact the PUC.

Contact Information:
PA Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265
1-800-692-7380
papowerswitch.com

Include chart with current rates and price to compare information.