

# Enrollment of Customer

## PPL 16 Day Rule

- Suppliers can obtain customer information and enroll customers via EDI transactions. Suppliers can receive an EDI response containing the customer's service meter read date, capacity and network transmission peak load contributions (PLCs), meter bill cycle, billing type, and other pertinent information.
- To ensure an orderly transfer of customers between PPL and suppliers, the PUC has established rules that require a new supplier to enroll the customer's account with PPL Electric a minimum of 16 days prior to the meter read date when supply will start. The 16 day rule is necessary to allow customers to be notified of the pending switch and to correct any errors before supply begins.
- The 16 day rule requires the enrollment to be received through an EDI transaction, by 1:00 pm, 16 days prior to the meter read date (See the [Meter Read Schedule](#)). This date is determined by counting 16 days back starting with the day prior to the meter read date. For example, if the meter read date is April 20th, start counting with April 19th as day 1. In this case the customer must be enrolled with PPL by 1:00 pm on April 4th. If day 16 is a weekend (Saturday or Sunday) or a holiday the customer must be enrolled with PPL on the prior business day.
- See the next slide for sample applications of the 16 day rule.

*(Note: The 16 Day Rule also applies to the submission of drop requests.)*

		Meter Group 1	Meter Group 2	Meter Group 3	Meter Group 4	Meter Group 5	
Day	Date						
Wednesday	12/16/2009						
Thursday	12/17/2009						
Friday	12/18/2009	Enrollment Due	Enrollment Due				
Saturday	12/19/2009	Last Day to Enroll					
Sunday	12/20/2009		Last Day to Enroll				
Monday	12/21/2009	Rescind Window	Rescind Window	Enrollment Due			
				Last Day to Enroll			
Tuesday	12/22/2009					Enrollment Due	
						Last Day to Enroll	
Wednesday	12/23/2009						Enrollment Due
					Last Day to Enroll		
Thursday	12/24/2009					Rescind Window	
Friday	12/25/2009						
Saturday	12/26/2009						
Sunday	12/27/2009						
Monday	12/28/2009						
Tuesday	12/29/2009						
Wednesday	12/30/2009	Day 1 of Reading Window					
Thursday	12/31/2009		Day 1 of Reading Window				
Friday	1/1/2010						
Saturday	1/2/2010						
Sunday	1/3/2010						
Monday	1/4/2010	Scheduled Meter Read Date		Day 1 of Reading Window			
Tuesday	1/5/2010		Scheduled Meter Read Date		Day 1 of Reading Window		
Wednesday	1/6/2010			Scheduled Meter Read Date		Day 1 of Reading Window	
Thursday	1/7/2010				Scheduled Meter Read Date		
Friday	1/8/2010					Scheduled Meter Read Date	
Saturday	1/9/2010						
Sunday	1/10/2010						
Monday	1/11/2010						
Tuesday	1/12/2010						
Wednesday	1/13/2010						
Thursday	1/14/2010						
Friday	1/15/2010						

Weekends  
Holidays