

Connect

June 2007



PPL Electric Utilities

Stay cool & save

10

easy tips to remember

how to
get in touch

Customer service:

1-800-342-5775

1-800-DIAL PPL

Automated phone lines are open 24 hours a day, seven days a week. Customer service representatives are available Monday through Friday, 8 a.m. to 5 p.m.

Telecommunications Device for the Deaf: **1-800-231-7288 TTY**

Write to us at:

Connect
827 Hausman Road
Allentown, PA 18104-9392

Visit us on the Internet at:
www.ppelectric.com



PPL Electric Utilities:
"Highest in Customer Satisfaction with Residential Electric Service in the Eastern U.S., six years in a row, tied in 2006."

J.D. Power and Associates 2001-2006 Electric Utility Residential Customer Satisfaction Study™. 2006 study based on a total of 26,688 consumer responses. In the East, the 14 largest electric companies were ranked in the study. www.jdpower.com.

Look for the star.

If you're planning to buy a new central air-conditioning system or room air conditioner, look for an ENERGY STAR® model. These models are efficient and save energy.



Walk away from the thermostat.

Your house won't cool faster if you lower the thermostat setting. Your air conditioner cools at the same rate regardless of the setting. If you lower the thermostat setting, the air conditioner just runs longer.



Lose the hot air.

Use an exhaust fan to blow hot air out of your kitchen while cooking. The cooling cost savings far outweigh the fan's electricity use.



Block the sun.

Close curtains and plant shade trees to block the sun's heat and cut your cooling bills. Each degree you raise the thermostat typically saves 2 percent on your cooling bill.



Feel the breeze.

Use ceiling fans to create a wind chill effect. The breeze can keep you just as comfortable at temperatures 4 to 6 degrees warmer. Raising your thermostat that much can save about 10 percent on your cooling bill.



Dehumidify.

Consider using a dehumidifier instead of cranking up the air conditioning. You'll be comfortable at higher temperatures if you lower the humidity.



Shut unneeded vents.

Closing off air-conditioning vents in an unoccupied room can save 5 to 10 percent on your cooling costs.



Keep your air conditioner out of the sun.

Letting your room air conditioner bake in the sun reduces its efficiency. Consider placing your unit in a shady spot, particularly during the hottest part of the day.



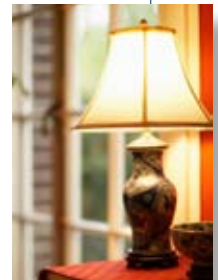
Clear the attic.

Use an attic fan to get rid of the heat buildup in your attic. That heat finds ways into your home.



Avoid overcooling.

Don't put heat-producing things like lamps and TVs under a thermostat for central air. Your thermostat could read a temperature higher than room temperature.



PPL Electric Utilities

827 Hausman Road
Allentown, PA 18104-9392
1-800-342-5775
www.pplelectric.com