



## Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

✉ **Electric Supplier 1234**      ☎ **Phone:**  
**Customer Services**      1-888-555-2222  
12 MAIN ST  
BETHLEHEM, PA 18015

## Manage Your Account

Visit [pplelectric.com](http://pplelectric.com) for self-service options including:

- View your bill, payment, and usage history.
- Make a payment, set up a payment agreement.
- Start/stop service.
- Enroll in paperless billing, automatic bill pay, budget billing.
- Report an outage, check outage status, and more.

View your rate schedule at [pplelectric.com/rates](http://pplelectric.com/rates) or call **1-800-342-5775** to request a copy.

## General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about \$0.06 of this bill to pay state taxes and about \$3.30 is used to pay the PA Gross Receipts Tax.

## Understanding Your Bill

**Customer Charge** - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

**Distribution Charge** - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

**kWh (Kilowatt-hour)** - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

**Rate RS** - Rate for service to a private home.

**State Tax Adjustment Surcharge** - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

## Billing Details

Previous Balance	\$145.80	
Payment Received Jun 27, 2011 - Thank You!	-\$145.80	
<i>Balance as of Jul 6, 2011</i>		\$0.00
<b>Charges for - Electric Supplier 1234</b>		
Generation & Transmission Charges		
General Service Rate: ESUP for Jun 3 - Jul 5		
Energy Charge 1429 Kwh@ \$.0949/Kwh	135.61	
Total Electric Supplier 1234 Charges		\$135.61
<b>Charges for - PPL Electric Utilities</b>		
Residential Rate: RS for Jun 3 - Jul 5		
Distribution Charge:		
Customer Charge	8.75	
1,429 kWh at 3.32300000¢ per kWh	47.49	
PA Tax Adj Surcharge at -0.27600000%	-0.16	
Total PPL Electric Utilities Charges		\$56.08
<b>Amount Due By Jul 27, 2011</b>		<b>\$191.69</b>
Account Balance		\$191.69

### Type(s) of Meter Readings:

**Actual** - Reading by distribution company.