

MAY 2018



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COVER STORY

Increasing your electrical safety I.Q. can be a life saver

After a nor'easter battered the East Coast in early March, a driver in New Jersey drove around a barricade set up near a live, downed wire. Tragically, the driver was killed when his car drove over the wire and caught fire.

Fatal electrical accidents can happen anywhere and they can happen for a lot of different reasons.

May is National Electrical Safety Month, and we'd like to take this opportunity to remind you that it's a great idea to increase your knowledge about electrical safety and electrical hazards. You don't have to drive over a live electrical line to be in danger.

Even a small amount of electricity can cause injury or death. In addition, electrically-related home fires result in hundreds of injuries and deaths each year across the country.

Whether you're indoors or outdoors, at home or at work, keeping electrical safety in mind can save your life.

At home, do you keep electrical appliances far away from water? Do you have ground fault circuit interrupter outlets installed in your home to prevent shock or electrocution? Do you use extension cords correctly? Do you take proper care when using ladders and stay far away from any overhead wires?

The list of potentially dangerous situations is a long one.

At PPL, we use several ways to spread the good word on electrical safety. We sponsor school performances on the topic through The National Theatre for Children. Our Live Line electrical safety exhibit provides real-life examples of electrical hazards and we offer safety information kits to first responders and contractors across our service area.

Part of being safe is being informed. To help you learn more, we invite you to take advantage of the information on our safety website, ppllectric.com/safety.

? Ask Meg

Q When a big storm hits and PPL announces ice and water are available for customers who have been without power for more than 24 hours, what should qualifying customers do?

A Under our new system, customers are eligible for up to three 10-pound bags of ice and three gallons of water per day and they can get it anywhere. All they need to do is submit their receipts to us with the PPL account number and we'll credit their electric bill. During major storms, look for announcements that ice and water are available on PPL's website and social media channels.

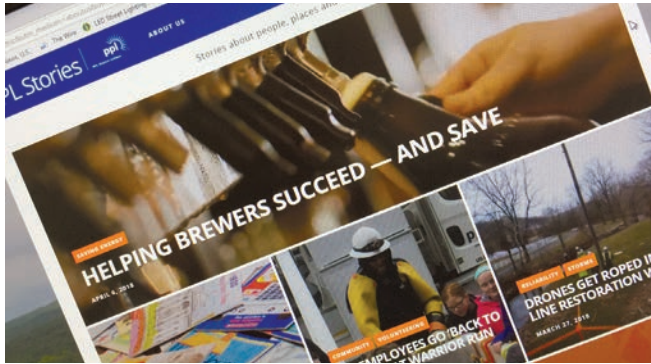


Have a question for our energy expert? Email us at connect@pplweb.com.

Price to compare adjustment on June 1

The residential price to compare – what non-shopping customers pay for their electric supply – will change June 1 and will be in effect through Nov. 30. The latest pricing information is always online at ppelectric.com/shopping.

By shopping for your electric supply, you could save. Check PAPowerSwitch.com for offers from state-approved suppliers. As always, make sure you understand all the terms of your supply contract, including whether the rate is fixed for a set period of time or can change over time. Also, make sure you know if cancellation fees apply.



A good read

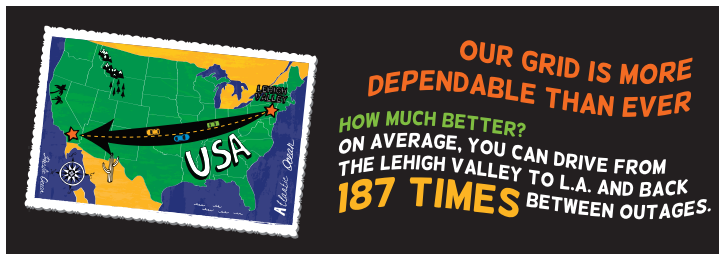
Our Stories blog keeps you informed

Yes, your electric utility has a blog and we want you to check it out.

Whether it's news about a big storm, tips on energy efficiency, stories about volunteerism or caring for the environment, you'll see a different side of PPL.

We love being part of the communities we serve.

At stories.ppelectric.com, we bring that to life.



Get the dirt on underground electrical safety

When it comes to underground power lines, out of sight shouldn't mean out of mind.

We know the arrival of spring can give you the home improvement bug, but before you put in that fence or deck post, before you plant that tree – call 811 at least three business days in advance. That gives utilities time to come out and mark the presence of any underground lines in your work zone.



Calling 811 is required by law and more importantly, it can save your life.

Underground electric lines can carry the same voltage as some of the above-ground lines you see around town. But, even a very small amount of electrical current can be potentially deadly.

For more on electrical safety, visit ppelectric.com/safety.

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1-800-342-5775
1-800-DIAL-PPL

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for emergencies, outages and payment assistance.
Residential customer service: 8 a.m. to 5 p.m., Mon. - Fri.
Billing issue? Expanded hours from 7 a.m. to 8 p.m., Mon. - Fri.

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