PPL Electric Utilities

827 Hausman Road Allentown, PA 18104-9392 Tel.800.342.5775 (800.DIAL.PPL) Fax 484.634.3484 pplelectric.com/choice



JOHN SMITH 1234 MAIN ST LANCASTER

PA 17602

July 30, 2015

Bill Account No: 00000-01234 For: 1234 Main Street

Effective Date: 08-16-2015 Lancaster Pa 17602

Dear Customer Choice Participant:

PPL Electric Utilities has received notice from the following electric supplier that your bill option has changed:

ABC SUPPLIER 1-800-123-4567

As a result of this change, you will now receive one (1) bill from PPL Electric Utilities. That bill will reflect distribution charges from PPL Electric Utilities and generation and transmission charges from your electricity supplier.

Your new bill option will take effect when your meter is read on or about the date shown above as the "Effective Date". You will receive your first bill reflecting this new bill option the following month.

If you have any questions, please contact us at 1-888-668-4775.

Sincerely,

PPL Electric Utilities