PPL Electric Utilities

) Questions? Please contact us by Apr 17.
1-800-DIAL-PPL
(1-800-342-5775)
M-F: 8am to 5pm

8 Visit us online at pplelectric.com

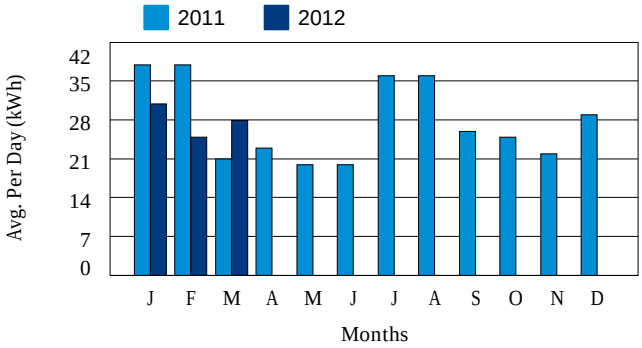
Bill Acct. No.	Due Date	Amount Due
00001-00002	Apr 17, 2012	$108.61

Your Electric Usage Profile

Service to:
JOHN DOE
456 SERVICE RD
ALLENTOWN, PA 18100

Meter: 85916821
Your next meter reading is on or about Apr 25, 2012.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp.
Mar 2012	31	858	28	47F
Mar 2011	29	606	21	36F

Billing Period	Type	Reading
Mar 26	Actual	16519
Feb 24	Actual	15661
31 Days	kWh Billed	858

Yearly Comparison	Total Use	Avg. Monthly
Apr 2011 - Mar 2012	9897	825
Apr 2010 - Mar 2011	11942	995

Billing Summary (Billing details on back)

Balance as of Mar 27, 2012	$0.00
Charges:	
Total Generation Supplier Charges	$71.13
Total PPL Electric Utilities Charges	$37.48
Total Charges	$108.61
Amount Due By Apr 17, 2012	$108.61
Account Balance	$108.61

PPL Electric Utilities' price to compare for your rate is 6.935 cents per kWh effective 3/1/2012 to 5/31/2012. For a list of supplier offers, visit papowerswitch.com or www.oca.state.pa.us.

Your Message Center

- ü With paperless billing, you can receive and pay your PPL Electric Utilities bills online. The process is free, quick, convenient and secure. To learn more or sign up, visit pplelectric.com.
- ü Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, pplelectric.com.
- ü Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

Payment Methods

8 Online at:
pplelectric.com

) By phone: 1-800-342-5775
or call BillMatrix (service fee applies) at 1-800-672-2413 to pay using Visa, MasterCard, Discover or debit card.

* By Mail:
2 North 9th Street
CPC-GENN1
Allentown, PA 18101-1175

Correspondence should be sent to:
Customer Services
827 Hausman Road
Allentown, PA 18104-9392

Other important information on the back of this bill ‡

PPL Electric Utilities

* Return this part in the envelope provided with a check payable to PPL Electric Utilities.

Bill Acct. No.	Due Date	Amount Due
00001-00002	Apr 17, 2012	$108.61

Amount Enclosed:

JOHN DOE
456 MAILING DR
ALLENTOWN, PA 18100

PPL ELECTRIC UTILITIES
2 NORTH 9TH STREET CPC-GENN1
ALLENTOWN, PA 18101-1175

1 83000010861300001086l3 0000100002

Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

* Generation Supplier
Customer Services
123 GENERATION DRIVE
ALLENTOWN, PA 18100

) Phone:
1-987-654-3210

Manage Your Account

Visit pplelectric.com for self-service options including:

-View your bill, payment, and usage history.
-Make a payment, set up a payment agreement.
-Start/stop service.
-Enroll in paperless billing, automatic bill pay, budget billing.
-Report an outage, check outage status, and more.

View your rate schedule at pplelectric.com/rates or call 1-800-342-5775 to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about $0.04 of this bill to pay state taxes and about $2.21 is used to pay the PA Gross Receipts Tax.

Billing Details

Previous Balance	$97.67	
Payment Received Mar 19, 2012 - Thank You!	-$97.67	
Balance as of Mar 27, 2012		$0.00
Charges for - Generation Supplier		
Generation & Transmission Charges		
General Service Rate: GENSUPP for Feb 24 - Mar 26		
SUPPLY CHARGE: 858 kWh @ 0.08290	71.13	
GROSS RECEIPTS TAX $4.20		
Total Generation Supplier Charges		$71.13
Charges for - PPL Electric Utilities		
Residential Rate: RS for Feb 24 - Mar 26		
Distribution Charge:		
Customer Charge	8.75	
858 kWh at 3.36400000 per kWh	28.86	
PA Tax Adj Surcharge at -0.34500000%	-0.13	
Total PPL Electric Utilities Charges		$37.48
Amount Due By Apr 17, 2012		$108.61
Account Balance		$108.61

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Type(s) of Meter Readings:
Actual - Reading by distribution company.