PPL Electric Utilities

Questions? Please contact us by Jul 27.
1-800-DIAL-PPL
(1-800-342-5775)
M-F: 8am to 5pm

Visit us online at **pplelectric.com**.

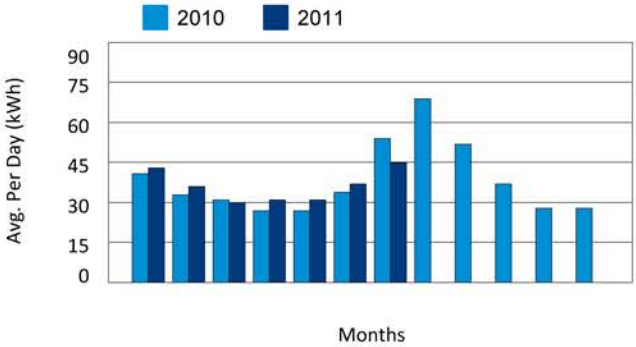
Bill Acct. No.	Due Date	Amount Due
00000-00000	Jul 27, 2011	$191.69

Your Electric Usage Profile

Service to:
CUSTOMER
123 MAIN ST
ANYTOWN, PA 18062

Meter: 00000-00000
Your next meter reading is on or about Aug 3, 2011.

This section helps you understand your year-to-year electric use by month. Meter readings are actual unless otherwise noted.



Monthly Comparison	Days Billed	kWh	Average kWh/Day	Average Temp
Jul 2011	32	1429	45	71F
Jul 2010	32	1738	54	73F

Billing Period	Type	Reading
Jul 5	Actual	44011
Jun 3	Actual	42582
32 Days	kWh Billed	1429

Yearly Comparison	Total Use	Avg. Monthly
Aug 2010 - Jul 2011	14116	1176
Aug 2009 - Jul 2010	14352	1196

Billing Summary (Billing details on back)

Balance as of Jul 6, 2011	**$0.00**
Charges:	
Total PPL Electric Utilities Charges	$56.08
Total Electric Supplier 1234 Charges	$135.61
Total Charges	$191.69
Amount Due By Jul 27, 2011	**$191.69**
Account Balance	$191.69

PPL Electric Utilities' price to compare for your rate is 8.411 cents per kWh effective 9/1/2011 to 11/30/2011. For a list of supplier offers, visit **papowerswitch.com** or call **1-800-684-6560.**

Your Message Center

- Your bill has a brand new look. To learn more about how we changed the bill to better serve you, check out the enclosed brochure or **pplelectric.com/samplebill.**
- Information about appliance energy use and tips on saving energy are available through the Energy Library on our Web site, **pplelectric.com**.
- Before digging around your home or property, you should always call the state's One Call notification system to locate any underground utility lines. You can do this by simply dialing 811, which will connect you to the One Call system. Be safe and call 811 before you dig.

Payment Methods

Online at:
pplelectric.com

By phone: **1-800-342-5775**
or call BillMatrix (service fee applies) at **1-800-672-2413** to pay using Visa, MasterCard, Discover or debit card.

By Mail:
2 North 9th Street
CPC-GENN1
Allentown, PA 18101-1175

Correspondence should be sent to:
Customer Services
827 Hausman Road
Allentown, PA 18104-9392

Other important information on the back of this bill →

PPL Electric Utilities

Return this part in the envelope provided with a check payable to PPL Electric Utilities.

Bill Acct. No.	Due Date	Amount Due
00000-00000	Jul 27, 2011	$191.69

Amount Enclosed:

CUSTOMER
123 MAIN ST
ANYTOWN, PA 18062

PPL ELECTRIC UTILITIES
P.O. BOX 25247
LEHIGH VALLEY, PA 18002-5247

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Your Supplier Contact Information

For questions regarding the generation and transmission portions of this bill, please contact your supplier at:

Electric Supplier 1234
Customer Services
12 MAIN ST
BETHLEHEM, PA 18015

Phone:
1-888-555-2222

Manage Your Account

Visit **pplelectric.com** for self-service options including:

- -View your bill, payment, and usage history.
- -Make a payment, set up a payment agreement.
- -Start/stop service.
- -Enroll in paperless billing, automatic bill pay, budget billing.
- -Report an outage, check outage status, and more.

View your rate schedule at **pplelectric.com/rates** or call **1-800-342-5775** to request a copy.

General Information

Generation prices and charges are set by the electric generation supplier you have chosen. The Public Utility Commission regulates distribution rates and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

PPL Electric Utilities uses about $0.06 of this bill to pay state taxes and about $3.30 is used to pay the PA Gross Receipts Tax.

Billing Details

Previous Balance	$145.80	
Payment Received Jun 27, 2011 - Thank You!	-$145.80	
Balance as of Jul 6, 2011		$0.00
Charges for - Electric Supplier 1234		
Generation & Transmission Charges		
General Service Rate: ESUP for Jun 3 - Jul 5		
Energy Charge 1429 Kwh@ $.0949/Kwh	135.61	
Total Electric Supplier 1234 Charges		$135.61
Charges for - PPL Electric Utilities		
Residential Rate: RS for Jun 3 - Jul 5		
Distribution Charge:		
Customer Charge	8.75	
1,429 kWh at 3.32300000¢ per kWh	47.49	
PA Tax Adj Surcharge at -0.27600000%	-0.16	
Total PPL Electric Utilities Charges		$56.08
Amount Due By Jul 27, 2011		**$191.69**
Account Balance		$191.69

Understanding Your Bill

Customer Charge - Monthly basic distribution charge to cover costs for billing, meter reading, equipment, maintenance and advanced metering when in use.

Distribution Charge - Charge for the use of local wires, transformers, substations and other equipment used to deliver electricity to end-use consumers from the high voltage transmission lines.

kWh (Kilowatt-hour) - The basic unit of electric energy for which most customers are charged. The amount of electricity used by ten 100-watt lights left on for 1 hour. Consumers are usually charged for electricity in cents per kilowatt-hour.

Rate RS - Rate for service to a private home.

State Tax Adjustment Surcharge - Charge or credit on electric rates to reflect changes in various state taxes included in your bill. The surcharge may vary by bill component.

Type(s) of Meter Readings:
Actual - Reading by distribution company.