Job Title & Job Descriptions

#### 006105 Asset Business Info Specialist

This position is responsible for developing and maintaining centralized asset data repositories, ensuring effective data collection processes, and establishing governance processes supporting data management. Specific job responsibilities include data model development/management and ownership of all distribution asset information, ownership of data collection processes and mechanisms, and asset data analysis and reporting. Through these responsibilities, this position ensures that advanced asset investment decisions can be made in a repeatable, transparent, and optimized manner.

# 006063 Business Operations Analyst EU

Providing oversight and guidance to business line personnel on project accounting.

## 006289 Business Strategy Consultant

The Business Strategy Consultant is responsible for driving business strategy and alignment across PPL Electric Utilities through a comprehensive strategic and tactical plan for business growth and income generation. This role will manage multiple initiatives at any point in time and requires the individual to understand technology trends in the market, identify strategic insights, and translate the insights into business strategies for which this individual is accountable for developing and communicating the impacts of these business and regulatory activities.

The ability to conceptualize, interpret and communicate financial analytics is crucial to this position and requires a very strong understanding of advanced financial concepts. Additionally this individual will be responsible for promoting a business decision support mindset to optimize business performance and decisions. The ideal candidate also possesses the ability to partner with and lead and influence business leaders and to influence the teams without authority. This is a highly impactful and visible role that requires collaboration across multiple teams including finance, regulatory, legal, distribution, transmission, and customer service. This role is a direct report to the Director of Business Strategy and Development and this role is initially an individual contributor with the potential for direct reports.

## 004837 Construction Supervisor

Directly responsible for ensuring contracted work in PPL EU is completed on time, within budget and to specified quality levels and that all PPL EU policies and procedures are understood and followed by contractors. Acts as the field representative on project teams.

# 004201 Customer Service Repr-Shift

Handles verbal and written customer contacts to the Customer Contact Center. Processes and completes all associated follow-up work. Performs customer accounting and credit and collection functions. In conjunction with System Operator and appropriate supervisors, contacts and dispatches personnel to take care of service problems and emergencies.

## 004757 Director-Operations

Decisions are guided by resource availability and functional objectives. Provides leadership for the Respond to Customer (RTC) process for Electric Utilities which includes ownership of the metrics, financials, and processes across the entire organization. Accountable for operations of the electric distribution system during both normal and emergency conditions, handling and responding to emergency and outage calls from the receipt of the call, dispatching to the first responders, making the scene safe, troubleshooting and performing initial repairs as well as coordination with the field organization follow-up work and directing field and contracting forces during emergencies. Accountable for ensuring accurate switching plans, clearances and trouble analysis to ensure system availability and ability to restore to customers quickly. Provides oversight of the Emergency Preparedness and business continuity for PPL EU as well as interfacing with other external agencies, contractors, organizations and other utilities. Responsible for facilities records, including the EFD database, providing timely corrections to outage calculations, and responding to 911 calls while maintaining the efficiency and integrity of the control room technology and communication system.

## 006181 Dispatcher - Shift

During shifts in conjunction with System Operator and appropriate supervisors, contacts, directs and dispatches personnel to respond to service problems and emergencies.

# 003861 Facility Records Specialist

Records and updates electrical and non-electrical records in the appropriate corporate databases.

## 004794 Mgr- Distribution Operations

Decisions are guided by resource availability and functional objectives. Accountable for the safe operations and performance of the electric distribution system during both normal and emergency conditions on a 24/7 basis.

Provides leadership to Managers in the area of System Operations and Dispatch. Key interface to 911 emergency centers and outside organizations for distribution related emergencies and operations of the system within appropriate guidelines and regulations.

Job Title & Job Descriptions

# 005532 Operating Engineer-Trans Ops

Responsible for performing engineering studies for long-range outage and risk mitigation for the 69 kV through 500 kV transmission system for PPL Electric Utilities. Meets with Asset Management, Distribution Operations, and PCM to review/adjust outage work sequences that are in line with PPL EU's portfolio. Operating Engineer – Transmission Operations directs and advises the TCC Outage Planning department and the TCC live desk.

As a certified transmission operator, directs the reliable and secure operation of PPL Electric Utility's Transmission System in accordance with FERC, NERC, and RFC guidelines, and PJM's and PPL's Reliability Principles and Practices on a minute-to-minute basis. This position directs Transmission System Operator-NC, System Operating, Distribution Operations, and Electrical Test personnel in the operation, maintenance, and installation of transmission equipment and facilities under the control and responsibility of Transmission Operations.

#### 005919 Outage Planner

Responsible to get the right people, processes, communication, and systems in place to compile, evaluate, and optimize the Transmission and Substation comprehensive outage plan. Evaluates individual project outage plans against the comprehensive outage plan for feasibility and optimization. Maintains a 5 year rolling window of the comprehensive outage plan, ensuring that the capital and maintenance portfolio can be executed safely, reliably, and without conflict related to outage execution. Manages and mitigates risk exposure within the outage plan. Is a team player capable of working with cross-functional teams and management to reach organizational goals. Must be capable of coordinating and influencing a wide range of functional leads and subject matter experts to accomplish the goals and objectives of the organization. Must be goal and detailed oriented, action focused, pragmatic, and self-disciplined.

## 006291 R-Operations Engineering Mgr

Decisions are guided by resource availability and functional objectives. Leads employees who act as business owners for our Distribution Management System, Outage Management System, Resource Management Software, Geographical Information System, and integration of our Advanced Metering Infrastructure in Operations. Creates and leads our operations technology roadmap which includes the operation and communication of distributed energy resources. Responsible for the technical aspects of the communication infrastructure of all smart grid devices. Advises PPL Electric Utilities line managers and executive management of the progress in executing the engineering workplan, issues that emerge, and recommended corrective actions.

## 006260 R-Operations Specialist

This position acts as the owner of Operating Instructions, root-cause software and investigations, our switching and interruption software (TOA), and any other tasks that are performed by Senior Planners in the Distribution Control Center (DCC). This position provides input into training documents and at times will provide direct training to System Operators. This position will provide guidance and direction to other PPL employees to support production of high quality, timely and cost-effective restoration of electrical service and execution of planned work.

## 006308 R-Trans Ops Outage Reliab Supv

Decisions are guided by policies, procedures and business plan. This position receives guidance and oversight from the TCC outage planning manager. Coordinates and supervises the activities of engineers and Transmission System Operators (TSOs) in the Outage Planning Section of the Transmission Operations Department. The position is directly responsible for security analysis, long-term and short-term outage planning, and evaluation of risk to the Bulk Electric, 69 kV transmission system and PPLEU customers. Accountable for formal supervision, coaching, counseling, safety leadership and technical guidance to assigned staff in support of producing high quality, timely and cost-effective solutions to technical and business objectives. The position is also accountable for the technical quality of the group's and their individual output and is expected to continuously improve capabilities in this area.

## 006307 R-Transmission Ops Support Mgr

Responsible for overseeing and coordinating the day to day activities of multiple Transmission System Operators (TSO) and Engineers, in transmission operations support roles. This position is responsible to develop and maintain an outage schedule that prioritizes safety, reliability and work production. Provide real time engineering support for Transmission Operations. Provide training for and mentoring of all personnel involved in operations support including the execution of outages and model human performance expectations. In addition, the position is responsible for providing coordination and direction of activities among multiple TCC positions, field crews and Relay Test in the event of a system wide disturbance. Coordinating Long Term outage planning activities to Short Term planning/execution.

# 006027 R-Transmission Portfolio Plann

Conduct short and long-term outage analysis to quantify system risks and execution stability. Analyze historical project performance and recommendations to leadership. Produce daily and ad-hoc analysis as required by project teams to support long term portfolio plan. Develop tools that distill large volumes of project data and outage schedules into meaningful reports.

#### 001155 Senior Engineer

The purpose of this job is to perform, with minimal supervision, a variety of engineering tasks in the design, construction, operation and maintenance of systems, structures, facilities and components in generation, transmission, distribution and utilization of electrical energy. The incumbent works as an individual contributor with substantial latitude for unreviewed action or decision. Individuals in this position also provide technical guidance and direction to other PPL employees in support of producing high-quality, timely and cost-effective engineering solutions to technical problems.

# 005085 Shift Supv-Distribution Ops

This position provides customers with safe, reliable and competitively priced electric service through the supervision of PPL's electric distribution system operations and dispatching activities during a shift. This position will provide guidance and direction to other PPL employees to support production of high-quality, timely and cost-effective restoration of electrical service and execution of planned work.

Job Title & Job Descriptions

#### 004834 Sr Mgr-Transmission Operations

Provides leadership to managers in the area of transmission operations, reliability, safety and compliance. Accountable for the performance and results of day-to-day transmission operations, maintaining necessary regulatory and operational training for Power System Dispatchers and System Operators as well as providing an interface with various regulatory and compliance entities (NERC, TOOF, RFC and PJM). Work with internal customers (Electrical Test, Distribution Operations, Customer Service, Resource Management and Transmission Planning) to provide appropriate support to PPL EU customers. Work with internal support organizations (IT, OGC, Compliance) to maintain appropriate levels of control room technology and communication systems.

#### 004482 Sr Project Manager EU

The Senior Project Manager position is the single point of accountability for large, very complex PPL Electric Utilities projects, that may range in value from tens to hundreds of millions of dollars. Manages all aspects of Transmission, Distribution and Substation projects, from development through engineering and construction to close out and turnover to operations. This position must identify and analyze the significant risks and recommend proactive workarounds or mitigation strategies should the risks occur, and must be capable of managing and influencing a wide range of subject matter experts to accomplish the overall mission of the organization. Must be goal oriented, action-focused, pragmatic and self-disciplined. In addition, she/he must excel at project planning, organizing, communication, team motivation and delegation.

## 005003 Sr System Operator

Under general direction, responsible for the more complex directed switching and customer restoration efforts. Works independently with minimal guidance using knowledge of the PPL Permit and Tag process, T&D Operating Instructions, and departmental guidelines. This job is a senior-skill level without formal supervisory responsibility. This position will provide guidance and direction to other PPL employees to support production of high-quality, timely and cost-effective restoration of electrical service and execution of planned work.

# 005016 Sr Transmission System Operato

Responsible for overseeing and coordinating the day-to-day activity of multiple Transmission System Operators and providing an overarching view of the entire transmission system. Responsible to coordinate and direct activities among multiple TSO positions, field crews and Relay Test in the event of a system disturbance.

## 003222 Steno/Clerk-General-KG

Provides office support services using automated office equipment for word processing, records management, administrative tasks requiring department or function knowledge and experience. Work may be of a confidential nature and involve directing other steno/clerks as assigned.

# 002930 Supervising Engineer

Decisions are guided by policies, procedures and business plan. This position receives guidance and oversight from manager. Typically does not perform the work at the level being supervised, but will have individual technical and business related assignments in support of department goals. Coordinates and supervises the daily activities of engineers and technicians in single or closely related fields of professional expertise. Accountable for formal supervision, coaching, counseling, safety leadership and technical guidance to assigned staff in support of producing high-quality, timely and cost-effective solutions to technical and business objectives. The position is also accountable for the technical quality of the group's output and is expected to continuously improve capabilities in this area.

### 003523 Support Engineer

The purpose of this job is to perform, with limited responsibility and minimal supervision, a variety of engineering tasks in the design, construction, operation and maintenance of systems, structures, facilities, components and tariffs in generation, transmission, distribution and utilization of electrical energy. The incumbent works as an individual contributor conferring with supervision on unusual matters. Individuals in this position may also provide technical guidance and recommendations to other PPL employees in support of producing high-quality, timely and cost-effective engineering solutions to technical problems.

# 001274 System Operator

The System Operator (SO) is responsible for coordinating and directing the minute-to-minute operation of the PPLEU transmission and distribution (T&D) systems (230 kV and below) in a safe, reliable, and economic fashion. The SO works on a 24/7 shift basis to observe the power system for compliance with voltage and power flow schedule, for the the status and well-being of system electrical equipment, controls and directs the switching activities on three-phase facilities, directs restorative activites for emergent outages, and takes full responsibility for decisions made and their impact upon PPLEU operational results.

# 003319 TCC Operations Manager

Direct the operation of the Transmission Control Center, and Regional Transmission and Distribution Operations office(s), as required. The Supervisor-Bulk Power and Regional Operations directs and supervises Power System Directors and Regional System Operators to assure the safe, reliable, and secure operation of the bulk power transmission system and the appropriate regional facilities.

Job Title & Job Descriptions

# 005209 Transmission System Operato-NC

Responsible for operating the 69 kV through 500 kV transmission system for PPL Electric Utilities under direct supervision of Transmission System Operator or Senior Transmission System Operator. All primary responsibilities are completed under direction and observation of the Sr Transmission System Operator or Transmission System Operator.

This position works under the direction of the Sr Transmission System Operator or Transmission System Operator to direct the reliable and secure operation of PPL Electric Utility's Transmission System in accordance with FERC, NERC, and RFC guidelines, and PJM's and PPL's Reliability Principles and Practices on a minute to minute basis. The Transmission System Operator-NC directs System Operating, Distribution Operations, and Electrical Test personnel in the operation, maintenance, and installation of Transmission equipment and facilities under the control and responsibility of Transmission Operations.

#### 001275 Transmission System Operator

Direct the reliable and secure operation of PPL's Transmission System in accordance with FERC, NERC, and RFC guidelines, and PJM's and PPL's Reliability Principles and Practices on a minute-to-minute basis. The Power System Dispatcher directs Regional System Operating, Field Services, and Electrical Test personnel in the operation, maintenance, and installation of transmission equipment and facilities under the control and responsibility of Transmission and Distribution Operations.