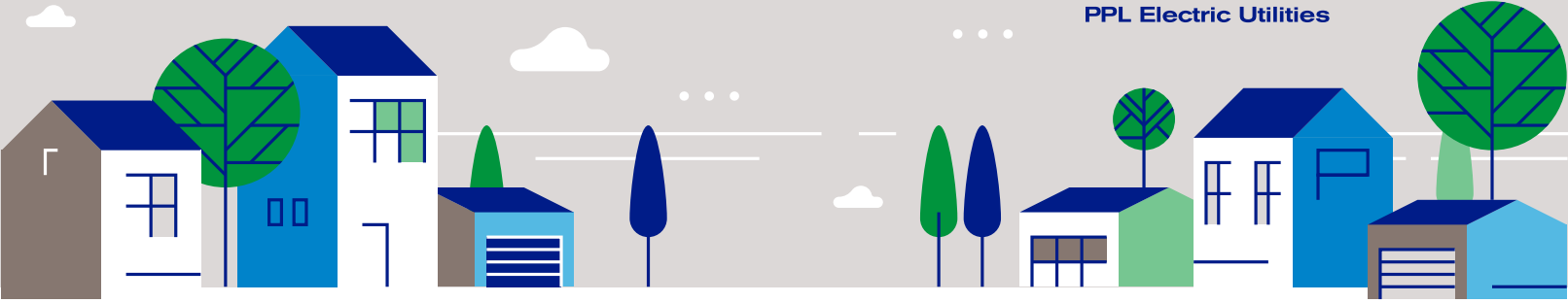




PPL Electric Utilities



New or Upgraded Residential Service

Welcome to the neighborhood! PPL Electric Utilities looks forward to providing you with electric service.

Whether building a new home or upgrading your electric service, PPL Electric Utilities is here to serve your needs.

There is generally no cost for new or upgraded service, with the exception of placing power lines underground or requests to move electrical facilities from our designer’s plan. We recommend applying **at least 12 weeks** before your new service is needed.

APPLICATION

PPL offers a Self-Service Work Orders tool that helps you submit and track requests for electric service work. To get started, you’ll need to register for the portal at pplelectric.com/contractors. Create and manage your work order, whether at home, the office or the job site. Track your work order with email notifications, and see what requirements are outstanding.

DESIGN

Your PPL designer will review your application and contact you within a week of submitting a completed application. Your designer will create your plan and contact you with any estimated fees.

A right-of-way agreement is required before PPL can install any new facilities that affect property such as poles, anchors, conductors, transformers, and other equipment. Right-of-way is also required if any tree cutting or trimming is necessary. A permit may also be needed to construct facilities to your property.

SCHEDULING

Work is typically scheduled **six to eight weeks** after design completion and all customer requirements have been met:

customer payment; rate-payer confirmation; signed right-of-way agreement’ customer contract agreement; and customer tree work.

Electrical inspection and trench/conduit for underground secondary/services installation must be completed **two weeks** before construction. Trench for underground primary installation should be completed **one week** before construction.

PPL schedules jobs to be completed by the week, and the exact day will vary based on weather and other circumstances.

Payments must be made by check and mailed to:

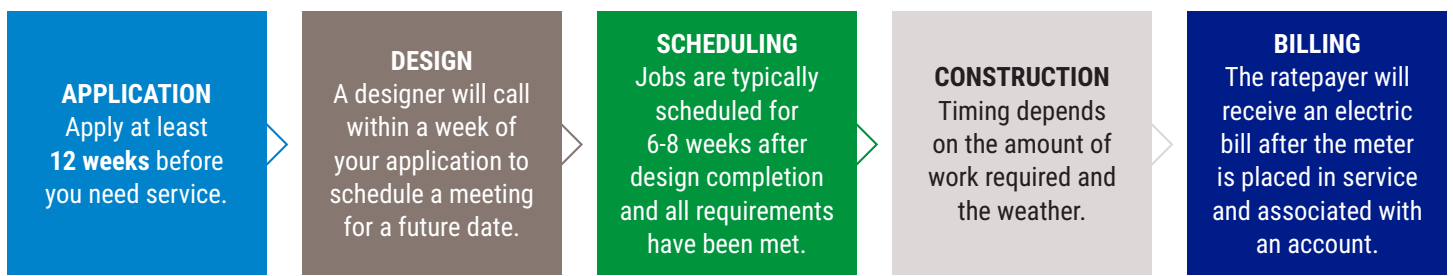
PPL Electric Utilities
P.O. Box 419054
St Louis, MO 63141-9054

Overnight payments can be made to the following address:

Firstech
Attn: Lockbox PFC
12300 Olive Blvd
Creve Coeur, MO 64141

CONSTRUCTION

Be sure to prepare your site for PPL crews to complete the construction work. Coordinate with other utilities such as Verizon to relocate poles or other facilities that may delay PPL’s work. Remember to call 811 **at least three business days** before you dig. We ask that property lines, easements, rights-of-way, water lines, sewer lines, sprinkler systems, septic systems, septic reserve areas, well locations, and other obstacles/obstructions are staked and marked.



APPLICATION
Apply at least **12 weeks** before you need service.

DESIGN
A designer will call within a week of your application to schedule a meeting for a future date.

SCHEDULING
Jobs are typically scheduled for 6-8 weeks after design completion and all requirements have been met.

CONSTRUCTION
Timing depends on the amount of work required and the weather.

BILLING
The ratepayer will receive an electric bill after the meter is placed in service and associated with an account.

Checklist for Residential Service

ppllectric.com/contractors

APPLICATION

- Review what equipment you'll own, and what equipment PPL owns, at ppllectric.com/whatsyours.
- Know the requirements for electric service by reviewing ppllectric.com/remsi.
- Have an accurate up-to-date plan for your property.
- Submit your application and one-line diagram if needed at ppllectric.com/contractors.

DESIGN

- Understand that PPL designs electrical facilities at the safest and most economical location. If you'd like existing facilities moved or placed underground, there will be a cost associated with doing so.
- If needed, sign a Right of Way agreement for PPL equipment.
- Pay any cost associated with your work order. Payments must be made by check and mailed before the job can be scheduled.

SCHEDULING

Be sure to meet all customer responsibilities at least 6 weeks before constructions starts:

- Customer payment.
- Customer confirmation of responsibility. The customer must call 1-877-220-6016 to accept responsibility for the pending account.
- Signed right-of-way agreement.
- Customer contract agreement.
- If needed, customer tree removal or trimming.
- Inform your PPL scheduler a committed date when your requirements will be met. Not meeting the committed week can lead to rescheduling the job up to 6 weeks.
- At least 2 weeks before your scheduled week, complete trenchwork and conduit installation for underground service. Update your work order to release the trench hold.
- Complete the electrical inspection at least 2 weeks before the scheduled start of construction.

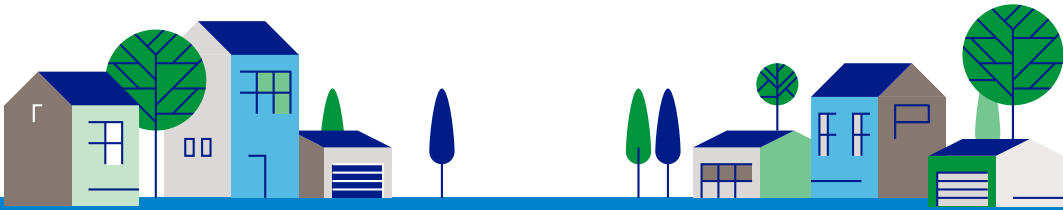
CONSTRUCTION

- Call 811 at least three business days before you dig.
- Ensure property lines, easements, rights-of-way, water lines, sewer lines, sprinkler systems, septic systems, septic reserve areas, well locations, and other obstacles/obstructions are staked and marked.
- Clear all obstructions at the service connection location.
- Provide a safe and substantial support for service drop wires per PPL's REMSI requirements.
- Ensure all switchgears/meter box are installed and inspected.

WORK ORDER NUMBER:

PPL Designer Name: _____
PPL Scheduler Name: _____

PPL Designer Phone Number: _____
PPL Scheduler Phone Number: _____



Know what's below.
Call before you dig.