

UNDERSTANDING THE ELECTRIC BILL FOR YOUR BUSINESS



Utility bills can be complicated to understand. We get it. That's why we've broken down each dollar of your bill into four simple sections. When you pay your business electric bill each month, we want you to know what you're getting for your money.

WHAT'S INCLUDED IN MY ELECTRIC BILL?

Your energy dollar explained:



Energy Supply: 46¢

About 46¢ of each dollar covers the cost to purchase electricity from the energy supply market, since we do not generate our own electricity. If you don't shop for a third-party electricity supplier, we purchase the power for you and pass on the cost of generation supply without markup.

Transmission: 18¢

The transmission charge is included on the supply side of your bill and helps cover the cost of infrastructure that moves electricity from power plants to the local PPL Electric distribution system.

Local Delivery: 25¢

For every dollar of your electric bill, about 25¢ goes toward the cost of delivering electricity to your business safely and reliably, including costs to maintain the distribution poles, wires and service. It also includes costs associated with customer support, billing and metering.

State Mandates and Taxes: 11¢

This portion is on the delivery side of your bill and includes costs associated with programs we are required to offer or participate in by law or regulation, such as energy efficiency and taxes, as well as the net metering program.

We are committed to operating efficiently and controlling the costs that we can while still ensuring reliable service for our customers.

BILL EXPLANATION

Page 1 of your bill

Covers the cost of electricity used and transmission charges.

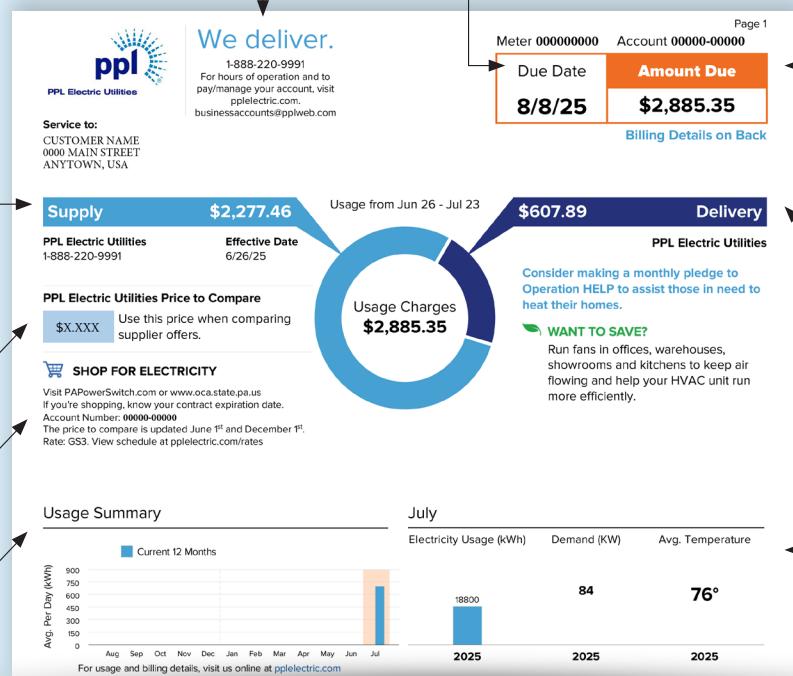
This is the PPL Electric default rate for energy supply, or Price to Compare, if you do not choose a generation supplier. This rate only changes twice per year on June 1 and December 1.

Shop for an electricity supplier.

Compares last year's usage to this year's.

Our contact information.

Pay before this date to avoid late payment charges.



Total amount you owe.

Covers the cost to deliver electricity across PPL Electric's distribution system.

Compares this month's electric use, cost and average temperature to last year.

A meter reading calculates energy use in kilowatt hours (kWh) for each billing cycle.

The supply charge is your electric use (kWh) multiplied by the supplier's current rate, or the PPL Electric default rate if you're not shopping.

It also includes charges for transporting power across PPL Electric's transmission system.

Account 00000-00000 Page 2

Billing Summary
 Total Supply Charges \$2,277.46
 Total Delivery Charges \$607.89
Amount Due By 8/8/25 **\$2,885.35**
 Account Balance \$2,885.35

Delivery Details
 Distribution Charge: General Service: GS3 for Jun 26 - Jul 23
 Customer Charge: 84.0 kW at \$3.985 per kW
 Tax Cut and Jobs Act Credit at -8.00%
 Smart Meter Rider - Phase 2
 Competitive Enhancement Rider
 System Improvement Charge at 7.50%
 Act 129 Compliance Rider
 PA Tax Adj Surcharge at -0.28%
 PA Sales Tax
Total Delivery Charges **\$607.89**

Understanding Your Bill
 Act 129 Compliance Rider - Monthly charge to recover costs for energy efficiency and conservation programs approved by the PUC.
 Competitive Enhancement Rider - Monthly charge to recover costs to support the development of new energy resources.
 Customer Charge - The basic service charge to partially cover costs for billing, meter reading, equipment and service line maintenance. If you select a new supplier, the name, address and telephone number for both your distribution and generation will appear on your bill.
 Distribution Charge (Delivery) - Part of the basic service charges on every customer's bill for delivering electricity from the electric distribution company

Clear summary of last month's charges, payments, remaining balance and current bill amount.

The amount you owe for the month.

See explanation below about delivery charges.

Explanation of terms used on your bill.

PPL ELECTRIC DELIVERY CHARGES

- Customer Charge** – A fixed fee covering meters, billing, and customer service.
- Distribution Energy Charge** – Cost of delivering electricity, as well as your business peak demand in kilowatts (kW), which is measured in 15-minute intervals, within a billing cycle.
- Distribution System Improvement Charge (DSIC)** – Monthly charge to recover certain eligible costs used for improving, repairing and replacing equipment that delivers electricity to your business.
- Certain eligible storm damage expenses.**

ADDITIONAL CHARGES

State and federally mandated fees supporting energy efficiency and renewable programs:

- Energy Efficiency Programs charge** – Costs related to energy efficiency and conservation programs that provide rebates and incentives to help customers save energy by the Act 129 law.
- Competitive Enhancement charge** – Costs related to activities required by regulation to support the retail electric market.
- Taxes** – Included in your bill as required by law.

*Bill display may vary based on program enrollment or rate.

01/14/2026