

UNDERSTANDING YOUR BILL: WHERE YOUR DOLLAR GOES



Utility bills can be complicated to understand. We get it.
That's why we've broken down each dollar of your bill into four simple sections.
We want you to know what you get for your hard-earned money.

WHAT'S INCLUDED IN MY ELECTRIC BILL?

Your energy dollar explained:



Energy Supply: 48¢

About 48¢ of each dollar covers the cost to purchase electricity from the energy supply market, since we do not generate our own electricity. If you don't shop for a third-party electricity supplier, we purchase the power for you and pass on the cost of generation supply without markup.

Transmission: 17¢

The transmission charge is included on the supply side of your bill and helps cover the cost of infrastructure that moves electricity from power plants to the local PPL Electric distribution system.

Local Delivery: 27¢

For every dollar of your electric bill, about 27¢ goes toward the cost of delivering electricity to your home or business safely and reliably, including costs to maintain the distribution poles, wires and service. It also includes costs associated with customer support, billing and metering.

State Mandates and Taxes: 8¢

This portion is on the delivery side of your bill and includes costs associated with programs we are required to offer or participate in by law or regulation, such as Universal Service Programs, energy efficiency and taxes.

We are committed to operating efficiently and controlling the costs that we can while still ensuring reliable service for our customers.

BILL EXPLANATION

Our contact information.

Covers the cost of electricity used and transmission charges.

This is the PPL Electric default rate for energy supply, or Price to Compare, if you do not choose a generation supplier. This rate only changes twice per year on June 1 and December 1.

Shop for an electricity supplier.

Compares last year's usage to this year's.

Pay before this date to avoid late payment charges.

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Total amount you owe.

Covers the cost to deliver electricity across PPL Electric's distribution system.

Compares this month's electric use, cost and average temperature to last year.

A meter reading calculates energy use in kilowatt hours (kWh) for each billing cycle.

The supply charge is your electric use (kWh) multiplied by the supplier's current rate, or the PPL Electric default rate if you're not shopping.

It also includes charges for transporting power across PPL Electric's transmission system.

Clear summary of last month's charges, payments, remaining balance and current bill amount.

The amount you owe for the month.

See explanation below about delivery charges.

Explanation of terms used on your bill.

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PPL ELECTRIC DELIVERY CHARGES

- **Customer Charge** – A fixed fee covering meters, billing, and customer service.
- **Distribution Energy Charge** – Cost of delivering electricity to your home or business.
- **Distribution System Improvement Charge (DSIC)** – Monthly charge to recover certain eligible costs used for improving, repairing and replacing equipment that delivers electricity to your home..
- **Certain eligible storm damage expenses.**

ADDITIONAL CHARGES

State and federally mandated fees supporting energy assistance, efficiency and renewable programs:

- **Universal Service programs charge** – Funding for programs to assist eligible customers with their energy costs required by law.
- **Energy Efficiency Programs charge** – Costs related to energy efficiency and conservation programs that provide rebates and incentives to help customers save energy by the Act 129 law.
- **Competitive Enhancement charge** – Costs related to activities required by regulation to support the retail electric market.
- **Taxes** – Included in your bill as required by law.

*Bill display may vary based on program enrollment or rate.